

Electricity Facts Label (EFL)
Reliant Energy Retail Services, LLC
Reliant Power Savings 12 plan
Lubbock Power & Light service area
Date: 11/01/2024

Electricity price

Average monthly use:	500 kWh	1000 kWh	2000 kWh
Average price per kWh:	23.4 ¢	18.4 ¢	20.9 ¢

The price you pay each month consists of the Base Charge, Energy Charge, Usage Credit and TDSP Pass-Through Charges in effect for your monthly billing cycle. A Usage Credit of \$50.00 will be included for each billing cycle when your usage on this plan is above or equal to 1,000 kWh. There is no Usage Credit for a billing cycle when usage on this plan is below 1,000 kWh.

Base Charge: \$0.00 per billing cycle

Usage Credit: \$50.00 per billing cycle when usage is >=1,000 kWh

Energy Charge: 17.1079¢ per kWh

Lubbock Power & Light Delivery Charges: \$0.00 per billing cycle and 6.3120¢ per kWh

TDU Delivery Charges include all recurring charges passed through without mark-up.

This price disclosure is an example based on average prices - your average price for service will vary according to your usage. The Price you pay each month will consist of the Base Charge, Energy Charge, and TDU Delivery Charges.

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Other Key Terms and questions

See Terms of Service statement for full listing of fees, deposit policy, and other terms.

Disclosure Chart

Type of Product	Fixed Rate
Contract Term	12 months
Do I have a termination fee or any fees associated with terminating service?	Yes. \$150. Applies through the end of the contract term. This fee does not apply if the customer moves, and provides a forwarding address and other evidence that may be requested to verify that the customer moved.
Can my price change during the contract period?	Yes
If my price can change, how will it change and by how much?	Your price may change only to reflect actual changes in TDSP charges, changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads, or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs on us that are beyond our control.
What other fees may I be charged?	For other fees, please reference these paragraphs in the Terms of Service. Pricing, Billing, Payment and Payment Arrangement, Customer Care, Alternate Billing and Payment Options

	Is this a pre-pay or pay in advance product?	No
	Does REP purchase excess distributed renewable generation?	Yes; customers interested in participating in Reliant's distributed renewable generation buy-back program will need to sign up for a Reliant renewable energy Payback product.
	Renewable Content	This product is 24% renewable.
	What is the Statewide average for renewable content?	The statewide average for renewable content is 33%.
<p>Reliant, PO Box 3765, Houston, TX, 77253 www.reliant.com, e-mail: service@reliant.com, phone: 1-866-RELIANT, 24 hours a day / 7 days a week PUCT Certificate Number #10007</p>		